

## EMPIRICAL STUDY OF THE INTEGRATION, APPLICATION AND UTILIZATION OF TECHNOLOGY SUPPORT LEARNING SYSTEM IN OBAFEMI AWOLOWO UNIVERSITY, ILE-IFE, NIGERIA

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### ABSTRACT

This study employed descriptive survey design. It discussed the adoption of and integration of Technology Support Learning Systems(TSLS) in teaching and learning for distance learning and full time students .It also discussed various concerted efforts at integrating web-based learning into the teaching and learning of Science and Technology Education at the Post-Basic Institutions (STEP-B) . The specific objectives of this study are to:

(i) investigate TSLS adoption and usage among the students of Obafemi Awolowo University, Ile-Ife for both distance and residential learning,(ii) determine the availability and adequacy of the facilities / infrastructures for TSLS,(iii) assess the level of implementation of TSLS (iv) determine the TSL format adopted by the University,(v) find out student's acceptance to use the type of TSL format adopted, and (vi)investigate the challenges facing the integration and utilization of TSLS .

The study sample consisted two hundred and fifty undergraduate students and fifty six staff selected from OAU Ife. The research instrument is made of 35items divided into 5 sections. The results showed that adoption and usage of TSLS in OAU Ife was very high. TSLS facilities and infrastructure are inadequate for both full time and distance learners. The students were enthusiastic to accept and use the new TSLS (Academic Blackboard and Multi-site teaching using the blended learning approach. The major challenges as ranked by the students are: techno-phobia, band with problem, epileptic power supply and insufficient infrastructure.

**Keywords:** Technology Support Learning System, Motivation, Integrated Technology, Millennium Development Goals (MDGs) ICT-driven, Globalization, Open-Distance Education (O-Del).

### BACKGROUND

The major concern all over the universe today is how to provide quality education to all. This concern is reflected in the United Nations Declaration, Education for All (UNESCO 1990) and the Millennium Development Goals(OECD 2007). The interest in provision of quality education and the shift of interest to Information and Communication Technologies are not contradictory. This shift is necessitated because both ICTs and education are important agents of globalization and economic development (Monahan 2005). It is therefore not surprising to see that the major concern today is how to use ICTs to strengthen education and to provide better world. Nigeria as one of the developing countries is not left out the move to ensure self sufficiency in a highly competitive economy based on the technologies. To achieve this, Nigeria came up with a National Policy on Information Technology (2000). According to the strategic objectives:

- ICTs are to be used for education, Create wealth, poverty eradication and to create job opportunities (Egwu 2009),

To achieve the above, it was clearly stated in the new strategic plan for education that education at all levels would be restructured to respond to the challenges and the imagined impact of ICTs. It was also stated that ICTs will be integrated into the mainstream of education at all levels of education and training. It was based on the above that the Federal Ministry of Education came up with a Roadmap on Education in Nigeria. Other objectives to be achieved relevant to this study are:

- strengthen and expand e-learning to provide more access to quality education,
- restructure teaching and learning environment to be ICTs –driven ,and
- integrate ICTs into school's curriculum right from the primary schools.

Today there is greater demand for quality education in Nigeria than ever before. This is because of the need to resolve the challenges brought by the neglect of the youths who constituted majority of the Nigerian population. The neglect has led to the formation of insurgent youths and miscreants such as the Gboko Haram, the Almajiris in the Northern part of Nigeria and the Niger-Delta Youths in South-South Geo-political Zone. The gboko Harams are group of educational disadvantaged youths who are opposed to western education and have caused several unimagined destructions to the growth, development and economy of the country. Not only this, their activities have given the country a very bad image as a terrorist country.

In other to bring education to the door steps of those who could not get it and are qualified, the country decided to use ICTs as an effective and sustainable tool. ICTs were also adopted to unlock the doors of opportunity, skill acquisition, training and rehabilitation borrowing a leave from Kofi-Anan (2005). Obafemi Awolowo University, Ile-Ife took the giant step at integrating and application of ICTs for development. The University came up with its own ICT Strategic Plan that led to the expansion of the computer network (OAUNET) for regional and collaborative research development (Ajayi, 1996).It was embarked upon as a result of the need to improve teaching and learning, provide better qualitative education to qualified youths who would not gain admission due to lack of space through open distance learning (o-Del).The adoption of TSLS in the university was therefore welcomed with mixed feelings. Several enlightenment programmes were embarked upon involving all the stake holders in the university. This was carried out to encourage and this new innovation and use it in teaching and learning. It is against this background that the present study was conceived to investigate students' acceptance, motivation and intension to use Technology Support Learning System in Obafemi Awolowo University, Ile-Ife. The specific objectives of the study therefore are:

- instigate the extent of the use of Technology Support Learning System among OAU students in Ile-Ife,
- examine students' behavioral intention to use TSLS from a motivation point of view,
- find out the level of students acceptance
- find out the challenges/problems the students are facing in utilizing TSLS .

## METHODOLOGY

The study employed survey design. The population for the study is made up of all the students of Obafemi Awolowo University, Ile-Ife .The sample were selected from four faculties, they are:

- {i} Education.
- [ii] Science
- [iii] Arts
- [iv] Environmental Science.

Three hundred and six participants were selected using stratified sampling procedure based on gender, course of study, departments and faculties. Only one structured questionnaire was developed and used for data collection. It was termed 'SAMTSLS'. It solicited for information on students' acceptance, motivation and

intention to use Technology Support Learning System. It was divided into five sections. The first section measured the demography of the students and usage, section ii solicited for information on faculties and equipment, section iii examined the TSLS format adopted in OAUIfe while section iv investigated level of utilization TSLS among OAU students. The last section, section v measured attitude and challenges faced by the sample. The instrument was validated using Duncan test and content validity. A reliability of 0.67 was obtained. The questionnaire was rated on five point Likert scale [from strongly agreed to strongly disagreed] The data collected was analyzed using mean, standard deviation and Friedman Ranking Test.

## FINDINGS AND DISCUSSION

The results of the findings n respect of the objectives are discussed

Table I: Adoption of WBLS among OAU Ile-Ife Students

Format Adopted	SA	A	UND	SD	D
e-learning	102(34.8%)	106 (36%)	18 (6.1%)	12 (4.1%)	54(18.4%)
Multi-media learning	104 (35.7%)	4 (32.3%)	20 (6.9%)	60 (20.6%)	13 (4.5%)
Tele-lecture	105 (36.3%)	94 (32.3%)	59 (20.3%)	22 (7.5%)	12 (4.1%)
Blended Technology	103 (35.3%)	97 (33.3%)	59 (20.3%)	13 (4.5%)	19 (6.5%)
CD Rom/Video Taped instruction	62 (21.1%)	166 (56.6%)	58 (19.7%)	3 (1.10%)	5 (1.7%)

The results obtained showed that the Web-Bsed Learning format the students adopted are:

- (i) e-learning format (70.8%) while 22.5% did not like e-learning format
- (ii) for multi-media learning (68%) enjoyed using the format while 25.1% dislike the format and (6.9%) are indifferent.
- (iii) With respect to tele-lecture 68.6% are in favour, 11% not in favour while 20.3% were skeptical about its usage. "With regards to blended technology 66.6% agree to utilize this format, 11% were not favourably disposed to using it.

However when it comes to video-taped instruction and CD ROM the number of students in favour are higher 68.3% while 27.8% are not in favour and 4.1% undivided. From the above data, it appeared that more students are actually interested in using non web-based learning system. This may not be unconnected to the availability of infrastructure and internet facilities that limits its utilization.

With respect to objective to the factors that motivated the students to use the TSLS learning system find the results obtained in Table 2.

Table 2: The motivating factors for using TSLS

Reasons	SA	A	UND	SD	D
Ability to decongest large class	108 (36.3%)	172 (56.2%)	11 (3.6%)	2 (.7%)	13 (4.1%)
Capacity for open Distance learning	88 (28.8%)	98 (32.0%)	42 (13.7%)	12 (3.9)	14 (4.6)
Improve teachings learning	10 (35.6)	114 (37.3%)	23 (7.5%)	9 (2.9%)	10 (3.3%)
Solve the challenges of space and infrastructure	104 (35.9%)	94 (30.7%)	60 (19.6%)	13 (4.2%)	15 (4.9%)

The factors that motivated the students to writing to utilize these learning formats are: the ability of the new system to reduce the problem of large classrooms and overcrowding 91.5% agreed, 4.9% disagreed and 3.6% remain indifferent.

Sixty point eight percent (68%) agreed that it is capable of enhancing distance learning. In addition 72.9% of the sample were of the view that the new format is a more effective and efficient tool for improving more qualitative and sustainable education than the old traditional lecture method (73.8%) agreed.

While 6.4% disagreed other students were motivated to use the new format because it is an efficient system that is not affected by the challenge of space and infrastructure (66.6%) agreed, 9.1% disagreed and 19.6% were indifference learning system was accepted more by students simply because of perceived reasons as rated by the students.

On the behaviour intention of the students to use the Web-based learning format, find the results of the data collected in respect of the objective (See Table 3).

Table 3: Behaviour intention of student to use the TSLS

	<b>SA</b>	<b>A</b>	<b>UND</b>	<b>SD</b>	<b>D</b>
I am favourably disposed to using TSLS	92 (30.01%)	136 (44.4%)	58 (18.96%)	15 (4.9%)	7 (2.28%)
I am motivated by the public enlightenment programme	159 (51.9%)	60 (19.6%)	62 (20.3%)	19 (6.21%)	8 (2.61%)
I accept to use it because it a better and more user friendly	172 (56.2%)	108 (35.2%)	13 (4.2%)	11 (3.5%)	2 (0.65%)

The students were unanimous in their acceptance to use the Technology Support Learning System, 74.05% were favourably disposed to it. In addition 71% of the students accepted to use the format because of the interest developed as a result of public enlightenment campaign at motivating students to use the new learning devices.

In summary, 81.4% of the students accepted the usage of the new format. Those who were not in support probably belong to the group who are resistance to innovation and those who are ignorant of the pedagogical advantages of the new system. It may also be due to student's indifference and lack of appropriate ICT skills. This is reflected in the data collected with respect to the problems/challenges encountered by students in utilizing the new innovative strategy (See Table 4).

Table 4: Ranking of the problems and challenges students encountered (Freidman Test)

Challenges	Mean Ranking ( $\frac{X_R}{N}$ )
Resistance from students/staff	4.85
Poor maintenance culture	4.71
Lack of awareness of the pedagogical advantages	4.65
Inadequate facilities	4.49
Students indifference/negative attitude	4.41
Lack of faculty support	4.24

## CONCLUSION

Based on the findings of the study, the following conclusion are made: that the students were motivated in using the new innovations strategy especially the e-learning format but the challenges of internet accessibility and epileptic power supply made them to prefer other forms of technology support learning system like multi-media presentation, tele-lecture and blended learning to e-learning format that is internet based. In addition, other factors that motivated the students to accepting this new strategy included the fact that it is user friendly, the public enlightenment about its advantages, capacity for open-distance learning its ability to decongest large crowded classroom and enhance quality teaching and learning.

## RECOMMENDATION

In order to resolve the challenges and to ensure sustainable education, the issue of proper finding is essential. Since government subvention is not enough even to pay staff salaries not to talk of capital projects. The University should liaise with Corporate Organization and industries to contribute to the growth and development of the education sectors. The problem of epileptic power supply should be addressed. The power sector should be deregulated. We should look for alternative source of power supply like solar power. More attention should be given to Distance Education by concentrating more on skill acquisition and entrepreneurial education as a way to reducing the high-rate of youth unemployment. International and transnational collaborations should be encouraged with emphasis on training and opening up more job facilities for the unemployed.

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